

Dear FCC Commissioners & Staff:

My name is Michael Massey. I receive broadband internet access from my cable provider, but it has proved very inconsistent in terms of availability of service and options. I have retained my local ISP at some extra cost to provide reliability and consistency of email address and web page.

I was down for several days during the @Home fiasco. During that time my provider, IGLou, provided the services I needed to stay in touch with family and friends, and to do my job from home as I need to do from time to time.

It is crucial that independent ISPs continue to have access to cable and telephony resources. If anyone needs to be monitored and limited, it is the phone and cable companies themselves.

Sincerely,

Michael Massey
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